

Automatic Premium Withdrawal

I request and authorize Univera Healthcare to arrange to have health insurance payments automatically transferred from my checking account to Univera Healthcare on a monthly basis. The bank named below is authorized to take money from my account and pay it to Univera Healthcare. I have furnished Univera Healthcare with a <u>voided check</u> from my checking account to ensure the accuracy of the banking information. My account will be charged the fourth (4th) of each month. I understand that this completed request, along with a voided check, must be received by the tenth (10th) of the month in order to be effective for the following month.

Depository Name	Branch		
	(Name of bank)	(Name of branch, if any)	
City	State	ZIP	

This authorization will continue until I notify Univera Healthcare and the bank name above in writing that the authorization is cancelled. I may stop payment of any premium payment by notifying the bank named above at least three business days before the scheduled transfer from my account.

I understand my right, when a premium payment would vary in amount from the premium payment before it, I will receive written notice of the amount and scheduled date of the premium payment change from **Univera Healthcare** or the bank named above. The notice will be mailed or delivered at least ten days before the scheduled premium payment date.

Name:	_ID#:	Date:
(Please Print)		
Signed X		
	(Prem	ium payor signature(s) for bank)
Attach voided check here		
\mathbf{v}		For Company Use Only
		Transit/ABA Number
		Checking Account Number
Return to:		Date of Application
Univera Healthcare		Contract #
Attention: Medicare Enrollment Department P.O. Box 211316		Group #
Eagan, MN 55121-9931		Group #

Discrimination is Against the Law

Our Health Plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Our Health Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Our Health Plan:

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact our dedicated Medicare Customer Care representatives at 1-877-883-9577, (TTY: 1-800-421-1220). Monday - Friday, 8 a.m. - 8 p.m. From October 1 - February 14, 8 a.m. - 8 p.m., 7 days a week.

If you believe that our Health Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Advocacy Department Attn: Civil Rights Coordinator PO Box 4717 Syracuse, NY 13221 Telephone Number: 1-800-614-6575 (TTY: 1-800-421-1220) Fax Number: 315-671-6656

You can file a grievance in person, or by mail or fax. If you need help filing a grievance, our Health Plan's Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <u>http://www.hhs.gov/ocr/office/file/index.html</u>.

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ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-877-883-9577 (TTY: 1-800-421-1220).

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-877-883-9577 (TTY: 1-800-421-1220).

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(TTY烉1-800-421-1220炸^s

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ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-877-883-9577 (TTY: 1-800-421-1220).

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ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-877-883-9577 (TTY: 1-800-421-1220).

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UWAGA: Jeleli mówisz po polsku, molesz skorzystaü z bezpáatnej pomocy jĊzykowej. ZadzwoĚ pod numer 1-877-883-9577 (TTY: 1-800-421-1220).

ϣϡΤϮυΔ: □ϔ· ϛჇΖ ΗΘΤΪΙ ϔ □ϛή □ͰϡϐΔͺ ϓΈϤ ΧΪϣϓΕ □ͰϤδΥΰΪΓ □ͰϡϐϮϳΔ ΗΘϮ□Ύή ϞϚ ΑΎͰϤΠΥϤ. □ΗμϞ ΑήҗϢ 877-883-9577-1)έҗϢ ϫϓΗΥ □+μϢ .(800-421-1220-1 :ϢFℬ-ロಽ

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-877-883-9577 (ATS : 1-800-421-1220).

1-877-883-9577 ΧΒήέ⊡: פַוָּ וֹ סΩέ⊡ ΑϮ⁄Θ, פֿ אַ אַ פּוֹ געי אָשָ אָעַר אָדער אָדע אָדע אָדע אָדע אָדע אָדע געע (TTY: 1-800-421-1220).

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-877-883-9577 (TTY: 1-800-421-1220).

Êê**ềÌềîÓ**: nH 3Ţ3ŘIJİ İ33ŞHŢţŘ, 1JŞ įŢŘşİı 1Į8 ùdîıţŊHIJĮŢ 8∧Şdİıfİ8 Û3AuŢţŔ8 8∧ŊıJĴÂdŢhŞ8, ŊŢ Ŋ∧Ŋfİ8 ∧Įdr̈ZŊHIJĮŢ įAdİŘH. ÄĮ3rıJJİ 1-877-883-9577 (TTY: 1-800-421-1220).

KUJDES: Nëse flitni shqip, për ju ka në dispozicion shërbime të asistencës gjuhësore, pa pagesë. Telefononi në 1-877-883-9577 (TTY: 1-800-421-1220).

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